

TERMS OF SERVICE

POPIA DISCLAIMERS AND CONSENTS

In your interest, Klinikare Pharmacies has done everything reasonably practicable to comply with all the relevant laws that they are subject to. In terms of the Protection of Personal Information Act (4 of 2013), we comply with industry standards when it comes to the collection, storage and protection of your personal information.

Klinikare Pharmacies are also in full support of the POPI Act that is in effect as of 01 July 2021.

Read all about the Act here:

<https://popia.co.za/act/>

MARKETING & COMPETITIONS

- Klinikare Pharmacies is collecting this information as part of your entry into our current and/or future competitions and it will be used for this purpose only and disposed of thereafter.
- This information is given to us by you voluntarily and of your own free will.
- If you do not wish to provide us with this information, are unable to do so, or object to it being used, we will be unable to process your entry.
- We may share this information with third parties who are partnered with us in this initiative, for purposes relating to the competition only.
- You have the right to access this information while in our possession and make corrections if necessary.
- You also have the right to lodge a complaint via email with the office of the Information Regulator, at complaints.IR@justice.gov.za, if you are unhappy with the manner in which we deal with your information.

By entering our competitions you hereby declare your understanding of the aforementioned information and consent to the processing of your information IN accordance with the Act.

We will use our best endeavours and take all reasonable precautions to ensure that any information provided, is only used for the purposes it has been provided.

This letter serves to notify you of our intent to communicate with you, via direct and non-direct channels, owned by Klinikare Pharmacies for specified promotional, non-promotional marketing campaigns, news updates, the

ordering of medication and being in contact, on your behalf, with your health professional.

As a retailer and marketer of pharmaceutical products in South Africa, we have identified you as a valued existing customer and we respect your privacy.